



Procedures for Shipping Sprayers for Repair

- If possible flush the equipment with the appropriate solvent and ensure it is not leaking (wrap suction and return assembly in plastic)
- It is best if you can include the complete system – with gun, hose and tip
- Print a copy of “Request for Repairs” form and fill in all of the information (available on website)
- Fax or email the “Request for Repairs” form when you are preparing the shipment (so we can reserve a spot on our job board) and include a copy with the shipment
- Package the unit securely (boxed, shrink wrapped or skidded). We are not responsible for damages due to shipping
- All shipments must be sent **PREPAID** to Pumpworks. **We do not accept collect shipments.**
- When your equipment arrives at our shop, we will complete the work as requested – providing an estimate first if needed
- When we contact you with an estimate or to let you know your sprayer is ready, we will request payment by credit card
- Pumpworks will then ship the sprayer back **COLLECT** to the location it was shipped from

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